



# Spigraph



## VIALTIS HAS SET UP A DIGITISATION PROCESS IN EIGHT COUNTRIES



With digitisation and centralised scanning, we now have a very precise idea of our workload and can anticipate better. ”

**Frédéric Waeytens,**  
IT Director, Vialtis

### ISSUES



Vialtis compiles VAT redemption files for its road haulage customers on the basis of invoices. This results in complex paper flows involving 500,000 invoices in 8 countries. Digitisation of customers' VAT file processing chain:

- Saves processing time.
- Allows compliance with new European regulations.
- Reduces risks of losing information through mislaid mail.
- Improves control of a complex process.

### SOLUTIONS



**Roll-out of scanning workshops in eight countries (subsidiaries and head office) consisting of:**

- Compact production scanners (60 pages/min) and a daily duty cycle which can reach 7,500 pages/day
- Software to scan and pilot scanners and the overall process (interfacing with the business application)

### BENEFITS



**The chosen solution:**

- Saves time: ten days to process a file as opposed to three weeks previously
- Optimises process control
- Obtains general visibility through the approach which permanently monitors the workload
- Reduces the postal budget



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In order to comply with new European regulations imposing the digitisation of VAT returns, Vialtis has set up a complex circuit with its subsidiaries. Having done so, the company has saved time and improved visibility in processing its files.

A privileged partner of the IRU (International Road Transport Union), Vialtis processes VAT redemption files for its road haulage customers. It is a relatively complex process owing to the Group's international activities. Invoices involving VAT redemption (e.g. fuel, toll and restaurant receipts) are sent by the customer to the local subsidiary. It checks them before transfer to the French head office which processes all files before sending to them to the appropriate European tax office. Until 2010, the process was handled in paper format, with more than 500,000 invoices transiting by post between the eight countries.

This system was lengthy and took up large storage space, as some invoices consisted of several pages, not to mention the risk of losing mail. It was in fact a regulation change that led Vialtis to go paperless: since 2010, European tax offices have required electronic format files. Vialtis called on Spigraph to steer this complex and ambitious project.

## MODELLING AND INTEGRATING COMPLEX CIRCUITS

Firstly, Vialtis modelled exchanges with its subsidiaries, present in eight countries, in the form of flows. At the same time, the Group opted for produc-

tion scanners chosen for their ability to manage variable sized documents in duplex mode, as invoices may be credit card receipts or A4 sheets. In terms of processing software, Vialtis preferred a solution deployed in light client mode, using the scanner manufacturer's software. "We have very specific needs", explains Frédéric Waeytens, IT director at Vialtis. "We needed a solution capable of handling a complex circuit and sufficiently flexible to integrate our specificities and interface with our in-house business application. The solution proposed by Spigraph satisfied these criteria with a simple and easy to use approach."

In April 2010, Vialtis finalised the first version of its scanning workshop and production was launched in June 2010. For Frédéric Waeytens, "despite the complexity of the project and restrictions imposed by tax offices on the volume of files, implementation was very rapid." The size of the file sent to the tax office cannot exceed 5 Mb but each file needs to include all a customer's invoices per quarter. "Spigraph's help was precious in juggling with compression technology and image optimisation to achieve a good balance between quality and file size".

## OVERALL VISIBILITY TO FAVOUR ANTICIPATION

Nowadays, all invoices are scanned by the subsidiary before being saved in the business application centralised at Group level. A workflow then manages

the different stages of the file compilation circuit.

This digitisation allowed Vialtis to reduce file processing times from three weeks to ten days on average. This time saving is appreciable as is the reduction of postal expenses, although these are not the prime benefits highlighted by the IT Director: "Today, the process is controlled better and, through centralisation, we have enhanced visibility of the number of invoices scanned. We therefore have a permanent idea of the workload and can anticipate. Before we went paperless, we only knew the number of files and invoices to be processed once paper documents had arrived on the desk of the person in charge of processing them."

## ABOUT VIALTIS

Vialtis is an independent group exclusively dedicated to road haulage companies, with now more than 6,000 customers in more than 400 countries. Since 1982, the Group has developed sustainable relations with customers of all sizes thanks to its professionalism, expertise and ability to help its custo-

mers make drastic cuts in their expenses. With ten locations in Europe, Vialtis employs 170 people and made €300 million in turnover in 2010.

[www.vialtis.fr](http://www.vialtis.fr)